

Visitor Policy

Effective July 7, 2021

We are excited to announce that we are extending visitations in our inpatient units. Please see the details below. **We continue to adjust our visitor policy as the circumstances surrounding COVID-19 evolve.**

Everyone entering our facility must still wear a mask provided by the hospital and keep it on at all times.

Hospital Inpatients

- **Medical/Surgical; Inpatient Rehabilitation; Specialty Intensive Care - UPDATED**

Inpatients will be allowed two visitors (age 16 or older) per day between the hours of **8 am to 5 pm on Monday - Friday** and from **8 am to 12 pm on weekends and holidays**.

Visitors must enter through the main entrance and pass the screening process. Visitors must remain masked, maintain six feet physical distance, and stay in the patient's room during the visit. Visitors can now leave the hospital as needed and return during the same day. The two visitors each day can change on different days. Patients or guardians will determine who the approved visitors will be.

Visitors are not allowed for patients suspected/confirmed to have COVID-19 or when a patient is undergoing an aerosol generating procedure.

- **Women & Children's Unit**

One support person is allowed with an expectant mother for the duration of her hospitalization; this person is allowed to leave and return once each day. For pediatric patients, one parent/guardian at a time can stay with their child, alternating once.

Other Hospital Departments

- **Emergency Department**

One visitor/support person allowed per patient who must pass the screening upon entrance, remain masked at all times, and remain in the patient's room. Failure to do so will result in the visitor being asked to leave.

Visitors are not allowed for patients suspected/confirmed to have COVID-19 or when a patient is undergoing an aerosol generating procedure.

- **Day Surgery**

Patient drop-off and pick-up only.

Continuing Care, Mars Hill

Two visitors can visit with a resident*; those under 16 must be accompanied by an adult. Visitors must remain masked, use proper hand hygiene, and pass the entrance screening. Residents who have been vaccinated will be allowed close contact with the visitor; residents who have not been vaccinated will be required to stay six feet apart from visitors. No food or beverages will be allowed during the visit. You can bring in commercially prepared food in its original package for residents to enjoy later. **Visits are by appointment only; please call 768-4912.**

*Residents under quarantine or COVID-positive will not be allowed visitors until the time of their quarantine/isolation is over. All inside visits will be suspended when necessary if circumstances require this precaution.

Outpatient Offices

Visitors are still not allowed to accompany patients at our outpatient offices with a few exceptions:

- Pediatrics: One parent/guardian with the minor patient
- Oncology: One visitor with the patient during all provider appointments but not during treatments
- Eye Care: Drivers that are needed will be called to come in when the patient is ready to leave
- Obstetrics: One visitor with all ultrasounds
- All Offices: One visitor with the patient if the patient needs assistance due to special needs