Northern Light Telehealth Help Desk: 833-217-9640
Our hours are 7 days a week, 8 am - 4:30 pm.

Portal Setup

IMPORTANT! You must wait until the morning following collection of your COVID-19 test to setup your patient portal account.

Please call the Northern Light Telehealth Patient Help Desk at 833-217-9640 so we can send you an email with an invitation link to register for the portal. Our hours are 7 days a week, 8 am - 4:30 pm.

If the e-mail does not show up in your inbox, be sure to check your spam or junk mail folders.

The invitation will provide you with an access link to myNorthernLightHealth.org along with general information about the portal.

To complete your portal account set up, follow the steps below:

(The email subject will be myNorthernLightHealth, and the sender will be noreply@iqhealth.com)
In order to register for the myNorthernLightHealth Patient Portal, please call the Northern Light Telehealth Patient Help Desk at 833-217-9640. We will send you an email with an invitation link to register for the portal. Our hours are 7 days a week, 8 am - 4:30 pm. If the email does not show up in your inbox, be sure to check your spam or junk mail folders.

The invitation will provide you with an access link to myNorthernLightHealth.org along with general information about the portal.

**IMPORTANT!** If at any time during your portal account setup you have questions, please contact the Northern Light Telehealth Patient Help Desk.

To complete your portal account setup, follow the steps below:

### STEP 1

Click on the Click Here link in the email you received.
(The email subject will be myNorthernLightHealth, and the sender will be noreply@iqhealth.com)

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**Northern Light Health invites you to join myNorthernLightHealth**

Hi jsmith366! Northern Light Health and your healthcare provider are inviting you to get connected with your medical information by joining myNorthernLightHealth.

To get connected with myNorthernLightHealth, just follow these easy steps:

1. Access this link [Click here](#)
2. [Click here to download step by step instructions](#) on creating your account and using myNorthernHealth.

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STEP 2 is on next page
STEP 2

Verify your identity --OR-- the identity of your family member

- Enter your or your family member’s date of birth
- Enter the answer to the security question chosen while signing up
- Check the box I agree to the Northern Light Health Terms of Use and Privacy Policy
- Click Next, Create Your Account

Answer the Security Question

By verifying your information with Northern Light Health, you help us keep our medical record information secure.

Date of birth

Select [ ] 

Month [ ] Day [ ] Year [ ]

Enter the year as 4 digits.

Last four digits of your SSN

The answer to this security verification question may have been provided when you were invited to join.

☐ I agree to the Northern Light Health Terms of Use and Privacy Policy.

Next, Create Your Account  Cancel

STEP 3 is on next page
STEP 3
Complete all fields to create your Cerner Health account

- Click on the blue links to review the Terms of Use and Privacy Policy
- Check the box I agree to the Cerner Health terms of Use and Privacy Policy
- Click Create Account

Result: You are now logged into myNorthernLightHealth and will see some of your or your family member’s health information. The website URL is myNorthernLightHealth.org when visiting the site in the future.

For more information about navigating myNorthernLightHealth, view the Navigating myNorthernLightHealth manual found in the FAQ section.