



## **After hours care at Northern Light Primary Care at University of Maine**

As part of the Northern Light Primary Care group, patients are cared for by our extended primary care network, 24-hours-a-day, 7-days-a-week.

### **Help after hours**

If you have medical needs after our clinic closes at 5 p.m. Monday–Friday, call 207.581.4000 to talk with a nurse. The nurse will determine if you need to:

- Seek care immediately
- Talk with an on-call provider
- Have the clinic call you back the next business day

If your need is an emergency, call 911. During the academic year, University Volunteer Ambulance Corps will ensure your emergency is taken care of.



## Available discounts for Northern Light Health Billed Services

- **Self-pay/Uninsured Discount:** Self-pay/uninsured patients receive an automatic discount on their total charges, aligning patient cost with the average payment Northern Light Health would receive on behalf of an insurance provider.

This discount cannot be used in place of an individual's insurance plan and is available for those who are self-pay/uninsured. Often, along with a reduced fee, payment plans can be arranged. Please reach out to Patient Financial Services for assistance.

- **Point-of-Service Discount:** A 20% discount is available for payments made in full prior to or on the day of service or discharge.
- **Prompt Payment Discount:** A 10% discount is available for payments made in full within 30 days of the first statement date.

5721 Long Road, Orono • 207.581.4000  
[northernlighthealth.org/EMMCUMaine](http://northernlighthealth.org/EMMCUMaine)