Visitor Policy
Effective March 1, 2022

We continue to adjust our visitor policy as the circumstances surrounding COVID-19 evolve.

Hospital Inpatients

- **Medical/Surgical, Inpatient Rehabilitation, and Specialty Intensive Care Units** Updated
  Inpatients can have one visitor (age 16 or older) between the hours of **8am - 3pm daily**. Visitors must enter through the main entrance and pass the screening process. Visitors must remain masked, maintain six feet physical distance, and stay in the patient’s room during the visit. Visitors can come and go during the day as needed. A patient’s daily visitor can change on different days.

Visitors are not allowed for patients suspected/confirmed to have COVID-19 or when a patient is undergoing an aerosol generating procedure.

- **Women & Children’s Unit** Updated
  One support person is allowed with an expectant mother for the duration of her hospitalization; this person is allowed to leave and return as needed throughout the stay. For pediatric patients, one parent/guardian can stay with their child at a time, alternating as desired.

Other Hospital Departments

- **Emergency Department**
  One person is allowed to accompany a patient in an ED exam room. The visitor must stay in the patient’s room at all times. Visitors are not allowed for patients suspected/confirmed to have COVID-19 or when a patient is undergoing an aerosol generating procedure.

- **Day Surgery**
  Patient drop-off and pick-up only, with the exception of pediatric or special needs patients.

- **Ancillary Patient Services (such as Lab, Imaging, Rehabilitation)**
  No visitors are to accompany patients, with the exception of pediatric and special needs patients, who may each have one support person accompany them.

Continuing Care, Mars Hill

We welcome visitors for our residents. We recommend that family and friends schedule their visits so we can have staggered time slots that allow us to have safe, physically distanced visiting within the facility. You can schedule a visit by calling **768-4912**.

Outpatient Offices

We continue to discourage patients from bringing a visitor with them to our outpatient primary care and specialty care offices. However, if a patient needs someone to accompany them due to individual circumstances, exceptions are made to accommodate that need.

Everyone entering one of our facilities must wear a mask provided by the hospital and keep it on at all times. You must be screened upon arrival, hand sanitize, and follow physical distance guidelines.