

Background

- Nursing report is a process of exchanging vital patient information to ensure safe patient care and the delivery of the best clinical practices
 - The joint commission acknowledges that more than “4,000 hand-offs” occur every day
 - Communication failures resulted in “30 percent of all malpractice claims, resulting in 1,744 deaths and \$1.7 billion in malpractice costs over five years.”
- The recommendation made by the joint commission was to standardize training on conducting a successful handoff from sender to receiver
- The standardized handoff report in the clinical setting increases nurse satisfaction and helps improve report efficiency, teamwork, nursing accountability, and report accuracy

Practice Change

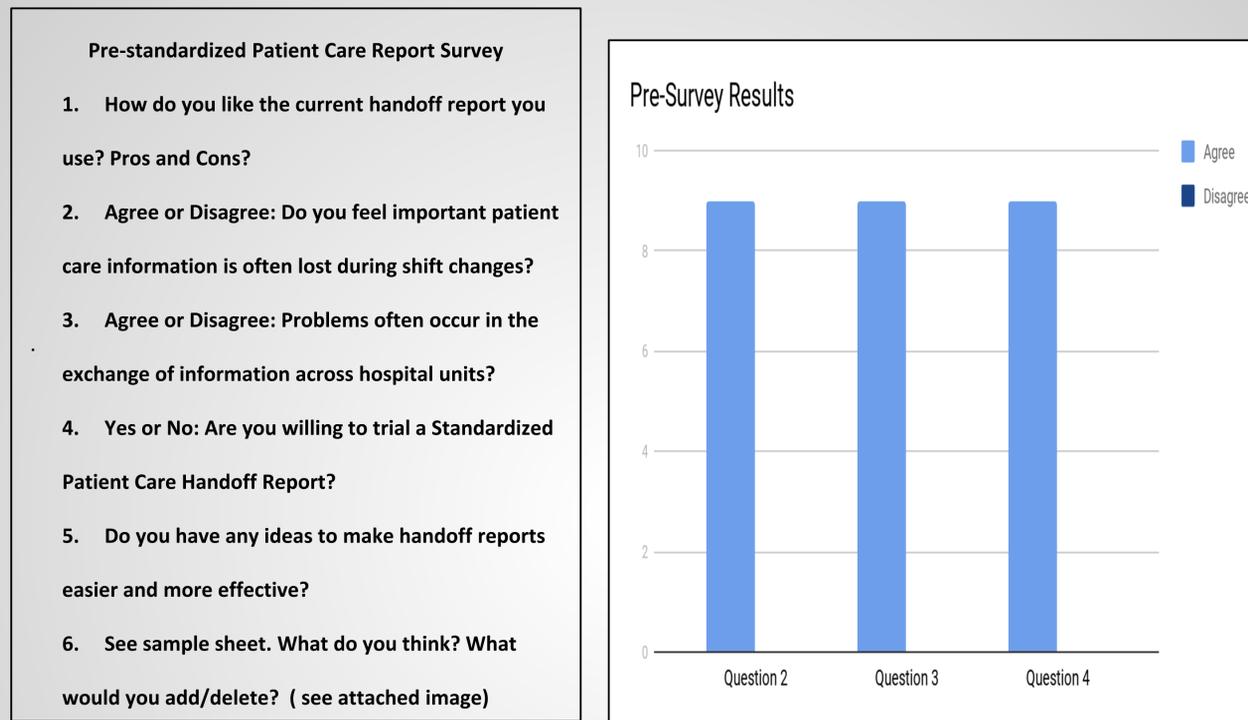
Increase registered nurses’ (RNs’) knowledge of the importance of a standardized handoff report in daily clinical practice

Methods

- Administer anonymous paper pre-surveys to RNs
- Presented educational pamphlets for RN’s to review individually
- Anonymous post-surveys administered two weeks after education

Measures and Results

Pre-Survey Results (n=23)

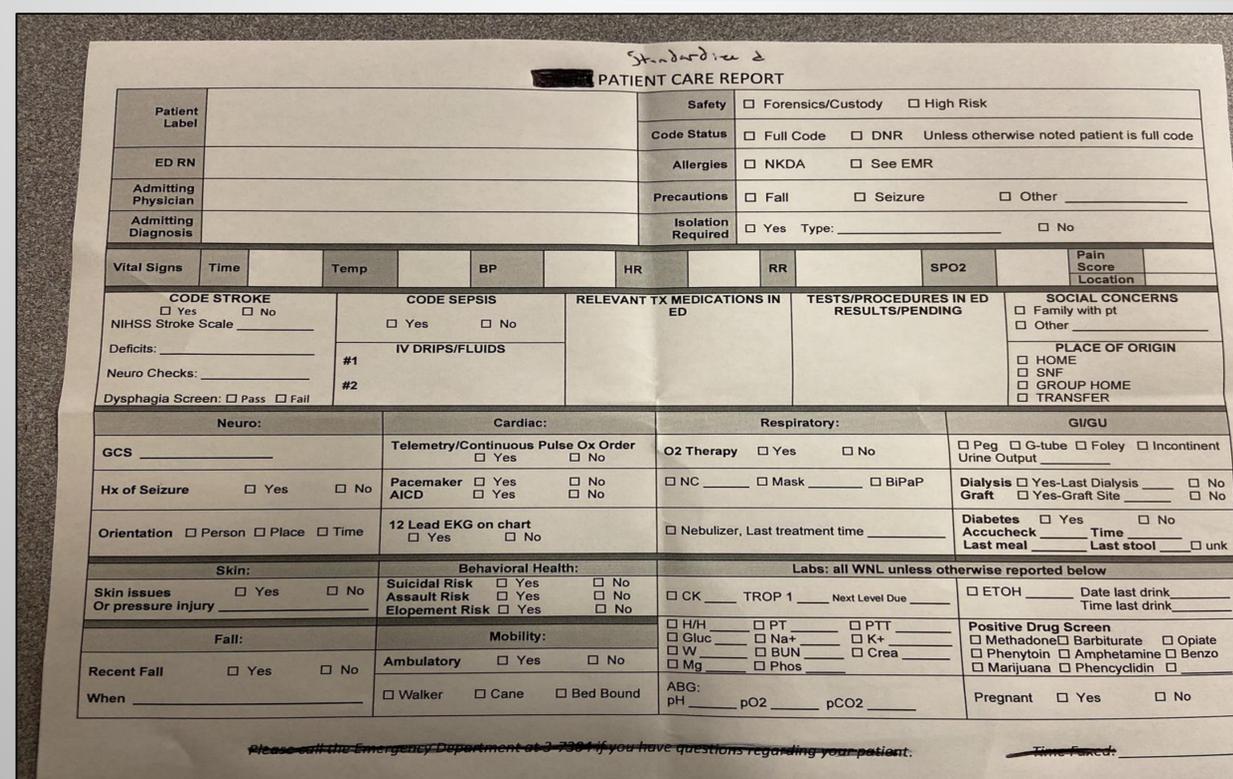


Summary/Discussion

- Next Steps:**
 - Implement standardized handoff report in clinical setting
 - Follow up with RNs who use the standardized handoff report to check the report efficiency or the need for modifications as needed
 - Continue to provide education to RNs working in the clinical setting
- Barriers of this Study:**
 - Lack of time to complete trial and do a post survey
 - COVID pandemic and cancelled residency days
 - Some RNs are reluctant to use the standardized handoff report since they have their own nursing handoffs

Conclusion

- A standardized handoff report plays an important role in improving high quality patient care and workflow during their shifts
- The largest barriers to the use of standardized handoff were identified to be a lack of time to complete post survey and reluctance to try out the standardized handoff over their own handoffs
- Written education provided to RNs will help outline why standardized handoff report should be a priority in the clinical setting



Standardized PATIENT CARE REPORT

Patient Label	Safety <input type="checkbox"/> Forensics/Custody <input type="checkbox"/> High Risk
ED RN	Code Status <input type="checkbox"/> Full Code <input type="checkbox"/> DNR Unless otherwise noted patient is full code
Admitting Physician	Allergies <input type="checkbox"/> NKDA <input type="checkbox"/> See EMR
Admitting Diagnosis	Precautions <input type="checkbox"/> Fall <input type="checkbox"/> Seizure <input type="checkbox"/> Other _____
Vital Signs	Isolation Required <input type="checkbox"/> Yes Type: _____ <input type="checkbox"/> No
CODE STROKE <input type="checkbox"/> Yes <input type="checkbox"/> No NIHSS Stroke Scale _____	CODE SEPSIS <input type="checkbox"/> Yes <input type="checkbox"/> No RELEVANT TX MEDICATIONS IN ED
Deficits: _____	TESTS/PROCEDURES IN ED RESULTS/PENDING
Neuro Checks: _____	SOCIAL CONCERNS <input type="checkbox"/> Family with pt <input type="checkbox"/> Other _____
Dysphagia Screen: <input type="checkbox"/> Pass <input type="checkbox"/> Fail	PLACE OF ORIGIN <input type="checkbox"/> HOME <input type="checkbox"/> SNF <input type="checkbox"/> GROUP HOME <input type="checkbox"/> TRANSFER
Neuro: _____	Cardiac: Telemetry/Continuous Pulse Ox Order <input type="checkbox"/> Yes <input type="checkbox"/> No
GCS _____	O2 Therapy <input type="checkbox"/> Yes <input type="checkbox"/> No
Hx of Seizure <input type="checkbox"/> Yes <input type="checkbox"/> No	Pacemaker AICD <input type="checkbox"/> Yes <input type="checkbox"/> No
Orientation <input type="checkbox"/> Person <input type="checkbox"/> Place <input type="checkbox"/> Time	12 Lead EKG on chart <input type="checkbox"/> Yes <input type="checkbox"/> No
Skin: _____	Behavioral Health: Suicidal Risk <input type="checkbox"/> Yes <input type="checkbox"/> No
Skin issues Or pressure injury <input type="checkbox"/> Yes <input type="checkbox"/> No	Assault Risk <input type="checkbox"/> Yes <input type="checkbox"/> No
Fall: _____	Elopement Risk <input type="checkbox"/> Yes <input type="checkbox"/> No
Recent Fall <input type="checkbox"/> Yes <input type="checkbox"/> No	Mobility: Ambulatory <input type="checkbox"/> Yes <input type="checkbox"/> No
When _____	Walker <input type="checkbox"/> Cane <input type="checkbox"/> Bed Bound
	ABG: pH _____ pO2 _____ pCO2 _____
	Positive Drug Screen <input type="checkbox"/> Methadone <input type="checkbox"/> Barbiturate <input type="checkbox"/> Opiate <input type="checkbox"/> Phenytoin <input type="checkbox"/> Amphetamine <input type="checkbox"/> Benzo <input type="checkbox"/> Marijuana <input type="checkbox"/> Phencyclidin <input type="checkbox"/>
	Pregnant <input type="checkbox"/> Yes <input type="checkbox"/> No

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