

We are making history. And we are doing it with wonderful, heartwarming success because of the effort of our staff and volunteers who are setting up and running these vaccine clinics. As I watch the comradery and collaboration of so many departments, I am humbled at the effort and attention all are showing for this extremely important community need. Your work and compassion do not go unnoticed!

Here is a nice gesture ... Michelle, the Customer Service Rep at the Irving across the street from the Cross Center, will offer free coffee and fountain drinks on Tuesdays and Thursdays to our staff and volunteers. Folks just need to have their staff identification or proof that they're working or volunteering to receive a hot coffee or fountain drink from the Irving. Please feel free to pass this along to your teams who are working at the Cross Center. Thank you!

What follows is a list of frequently asked question for staff assigned to work at the Cross Insurance Center vaccine clinic:

What is the address of the Cross Center?

515 Main Street, Bangor Maine 04401

Where do I park when I arrive for my shift?

You will park in the long parking lot along Buck Street, past the main entrance parking lot. Give yourself a few extra minutes to walk from your car to the building.

Where should I check in once I arrive inside the Cross Center?

Go through the double doors near the loading door on Buck Street. There will be a security officer right there, who will check your badge and direct you into the employee areas. Make sure you have your badge out and visible upon check in.

I am there for half a day, may I bring a beverage and snack?

Yes, you can leave the snack and drink with your coat in the break room.

I am there all day, where do I have lunch?

A bag lunch will be provided for you. We'll connect with you as we get closer to lunch time to share more information.

Will there be a place to put jackets, hats, mittens, snow boots?

Yes, there is a break room for employees that patients cannot access. You can leave coats, boots, etc. in this area.

Is there a possibility the clinic will be closed due to weather?

Highly unlikely, we are planning to move forward and have extra snow removal capabilities. If this changes, we will reach out.

Is dress code the same as a normal workday?

Yes, but please try to dress warm, in layers, as there are stations in and around doors. You should wear comfortable shoes, a mask, and eye protection.

For those who signed up to be a mobility assistant, will that include inside and outside?

This assistance might be needed inside or outside, so please dress warm if you are stationed near a door.