

Community Benefit

Report 2025

At Northern Light Health, we focus our efforts each and every day to improve the lives of patients, family, friends, and the communities where we work and live. We strive to ensure everyone, regardless of their ability to pay, receives access to the care they need—when they need it.

Community Benefit – investing in the health of our communities

Community benefits are provided via a broad range of community health improvement activities and reflects the commitment of Northern Light Health members to our nonprofit mission. While at times unnoticed, Northern Light Health community investments improve health and promote wellness for all who work, play, learn, and make their home in Maine. They are programs and services designed to improve the health of our communities and increase access to healthcare in response to identified community health needs. These benefits are designed to:

- Improve access to health services
- Enhance public health
- Advance increased general knowledge
- Relieve or reduce the burden of government or other community efforts

Through efforts such as public health screenings, professional and community education, public transportation programs, and traditional charity care, Northern Light Health and its member organizations are working to make a difference in your community.

This Community Benefit Report highlights the Northern Light Health commitment to community improvement by quantifying the value of programs, services, and charitable care provided.

Total investment in our community through programs and services
\$237,586,238

Number of patients covered by Medicaid receiving care
208,127

Number of patients covered by Medicare receiving care
234,164

Number of patients provided with financial assistance, including free and discounted care
4,220

Northern Light Health

Total Community Investment by Category

Community Health Improvement Services	\$2,366,195
Health Professions Education	\$1,822,491
Research	\$1,517,647
Cash and In-Kind Contributions	\$131,121
Community Building Activities	\$347,504
Community Benefit Operations	\$1,901,310
Traditional Charity Care	\$10,300,762
Unpaid Cost of Public Programs:	
Medicaid	\$68,118,402
Medicare	\$151,080,806

Total Systemwide \$237,586,238

Community Health Improvement Services include community education, community-based clinical and healthcare support services such as screenings, transportation, and healthy food options in the community.

Northern Light Health members, who provide care to patients with insurance coverage through Medicaid and Medicare, are often not reimbursed fully by the government for the cost to provide care.

Category Definitions

Traditional Charity Care is the amount of free or discounted health services provided to persons who cannot afford to pay for services and meet Northern Light Health’s criteria for [financial assistance](#).

Health Professions Education is vital to providing the highest standard of care to our community members, through the training and education of interns and residents in the medical, nursing, and other health professions.

Research supporting the development of both community and clinical advances that can be generalized and shared with the public to improve healthcare.

Cash and In-Kind Contributions support community benefit activities provided by others through restricted funds and the cost of staff time and other nonmonetary resources to these community efforts.

Community Building Activities address the root causes of health problems such as workforce development, housing opportunities, and early care and education.

Community Benefit Operations supports research to assess community health needs and plans for appropriate intervention strategies to ensure our collective efforts are meaningful and effective to those we serve.

Northern Light Health Member Community Benefit

Acadia Hospital	\$12,992,305
AR Gould Hospital	\$19,401,076
Blue Hill Hospital	\$433,598
CA Dean Hospital	\$416,063
Eastern Maine Medical Center	\$143,946,350
Home Care & Hospice.....	\$1,070,707
Inland Hospital	\$11,620,066
Maine Coast Hospital	\$9,281,055
Mayo Hospital	\$103,478
Mercy Hospital	\$36,320,867
Northern Light Health Home Office	\$442,685
Sebasticook Valley Hospital	\$1,557,988

Total Systemwide \$237,586,238

Northern Light Health Member Specific Community Benefit

Acadia Hospital

Community Health Improvement Services	\$171,064
Health Professions Education	\$703,939
Cash and In-Kind Contributions....	\$7,115
Community Benefit Operations....	\$103,303
Traditional Charity Care.....	\$8,241,344
Unpaid Cost of Public Programs:	
Medicare	\$3,765,540

Total \$12,992,305

northernlighthealth.org/Acadia-Hospital

AR Gould Hospital

Community Health Improvement Services	\$60,397
Health Professions Education	\$512,878
Cash and In-Kind Contributions....	\$6,257
Community Building Activities	\$37,515
Community Benefit Operations....	\$47,964
Traditional Charity Care.....	\$99,228
Unpaid Cost of Public Programs:	
Medicaid	\$4,792,838
Medicare	\$13,843,999

Total \$19,401,076

northernlighthealth.org/A-R-Gould-Hospital

Blue Hill Hospital

Community Health Improvement Services	\$5,686
Health Professions Education	\$12,765
Cash and In-Kind Contributions....	\$26,876
Community Benefit Operations....	\$196,667
Traditional Charity Care.....	\$24,902
Unpaid Cost of Public Programs:	
Medicare	\$166,702

Total \$433,598

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CA Dean Hospital

Health Professions Education	\$25,858
Community Benefit Operations....	\$28,611
Traditional Charity Care.....	\$77,461
Unpaid Cost of Public Programs:	
Medicare	\$284,133

Total \$416,063

northernlighthealth.org/C-A-Dean-Hospital

Eastern Maine Medical Center

Community Health Improvement Services	\$13,859
Health Professions Education	\$308,816
Research	\$1,517,647
Cash and In-Kind Contributions....	\$21,818
Community Building Activities	\$13,854
Community Benefit Operations....	\$393,972
Traditional Charity Care.....	\$931,843
Unpaid Cost of Public Programs:	
Medicaid	\$42,893,631
Medicare	\$97,850,910

Total \$143,946,350

northernlighthealth.org/Eastern-Maine-Medical-Center

Home Care & Hospice

Community Health Improvement Services	\$11,430
Health Professions Education.....	\$152,134
Community Benefit Operations....	\$129,773
Traditional Charity Care.....	\$169,167
Unpaid Cost of Public Programs:	
Medicaid	\$608,203

Total \$1,070,707

northernlighthealth.org/Homecare-Hospice

Northern Light Health Member Specific Community Benefit *continued*

Inland Hospital

Community Health Improvement Services	\$10,037
Community Benefit Operations....	\$93,999
Traditional Charity Care.....	\$207,211
Unpaid Cost of Public Programs:	
Medicaid	\$8,910,976
Medicare	\$2,397,843

Total \$11,620,066

Northern Light Inland Hospital formally closed operations in June 2025. These benefits reflect activity prior to closing.

Mercy Hospital

Community Health Improvement Services	\$1,987,879
Cash and In-Kind Contributions....	\$18,748
Community Building Activities	\$256,019
Community Benefit Operations....	\$410,484
Traditional Charity Care.....	\$374,623
Unpaid Cost of Public Programs:	
Medicaid	\$8,338,814
Medicare	\$24,934,300

Total \$36,320,867

northernlighthealth.org/Mercy-Hospital

Maine Coast Hospital

Community Health Improvement Services	\$6,332
Health Professions Education	\$31,775
Cash and In-Kind Contributions....	\$5,078
Community Benefit Operations....	\$60,728
Traditional Charity Care.....	\$94,676
Unpaid Cost of Public Programs:	
Medicaid	\$2,573,940
Medicare	\$6,508,526

Total \$9,281,055

northernlighthealth.org/Maine-Coast-Hospital

Sebasticook Valley Hospital

Community Health Improvement Services	\$99,511
Health Professions Education	\$18,940
Cash and In-Kind Contributions....	\$1,670
Community Building Activities	\$40,116
Community Benefit Operations....	\$21,270
Traditional Charity Care.....	\$47,628
Unpaid Cost of Public Programs:	
Medicare	\$1,328,853

Total \$1,557,988

northernlighthealth.org/Sebasticook-Valley-Hospital

Mayo Hospital

Health Professions Education	\$55,386
Community Benefit Operations....	\$15,413
Traditional Charity Care.....	\$32,679

Total \$103,478

northernlighthealth.org/Mayo-Hospital

Northern Light Health Home Office

Cash and In-Kind Contributions....	\$43,559
Community Benefit Operations....	\$399,126

Total \$442,685

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