

# **myNorthernLightHealth** PATIENT PORTAL

### How to setup account

In order to register for the myNorthernLightHealth Patient Portal, please call the Northern Light Telehealth Patient Help Desk at 833-217-9640. We will send you an email with an invitation link to register for the portal. Our hours are 7 days a week, 8 am - 4:30 pm. If the email does not show up in your inbox, be sure to check your spam or junk mail folders.

The invitation will provide you with an access link to **myNorthernLightHealth.org** along with general information about the portal.

**IMPORTANT!** If at any time during your portal account setup you have questions, please contact the Northern Light Telehealth Patient Help Desk.

To complete your portal account setup, follow the steps below:

### **STEP 1**

Click on the **Click Here** link in the email you received. (The email subject will be **myNorthernLightHealth**, and the sender will be **noreply@iqhealth.com**)

 Northern Light Health invites you to join myNorthernLightHealth

 M

 myNorthernLightHealth <noreply@iqhealth.com>

 Tue 9/1/2020 9:52 AM

 To: You

 Hi jsmith366! Northern Light Health and your healthcare provider are inviting you to get connected with your medical information by joining myNorthernLightHealth.

 To get connected with myNorthernLightHealth, just follow these easy steps:

 1. Access this link Click here

 2. Click here to download step by step instructions on creating your account and using myNorthernHealth.

STEP 2 is on next page





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#### STEP 2

Verify your identity --OR-- the identity of your family member

- Enter your or your family member's date of birth
- Enter the answer to the security question chosen while signing up
- Check the box I agree to the Northern Light Health Terms of Use and Privacy Policy
- Click Next, Create Your Account

myNorthernLightHealth is your online connection to Northern Light Health. Here you can see the health and visit information kept in our electronic health record. You can also access an expanding number of online health services.
Answer the Security Question
By verifying your information with Northern Light Health, you help us keep our medical record information secure.
Date of birth
Month Day Year
Select 🗸
Enter the year as 4 digits.
Last four digits of your SSN
The answer to this security verification question may have been provided when you were invited to join.
I agree to the Northern Light Health Terms of Use and Privacy Policy.
Next, Create Your Account Cancel

STEP 3 is on next page



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### STEP 3

Complete all fields to create your Cerner Health account

- Click on the blue links to review the Terms of Use and Privacy Policy
- · Check the box I agree to the Cerner Health terms of Use and Privacy Policy
- Click Create Account

<b>ive</b> Northern Light Health.	Already have an account? Sign in
Health.	
Create an Account	Secure health identity provided by:
All fields are required.	😂 Cerner Health
First name	Welcomel myNorthernLightHealth is your personal toolkit to securely email your healthcare team and manage your personal health information for your own use. Please sign in now using the secure user name and password you selected when enrolling to use myNorthernLightHealth.
Jane	
Last name	
Smith	
Email address	
jsmith366@hotmail.com	
Re-enter email address	
jsmith366@hotmail.com ×	J
Date of birth	
Month Day Year	
January V 1 2000 Enter the year as 4 digits.	
Gender	
Female	]
	1
Username	
Password	
Passwords must contain at least 8 characters and should contain at least 3 of the following: uppercase letter (A-Z),	
lowercase letter (a-z), number (0-9), symbol. Learn more.	
Re-enter password	
Security question	]
~	]
Security answer	
I agree to the Cerner Health Terms of Use and Privacy Policy.	
Create Account	

Result: You are now logged into **myNorthernLightHealth** and will see some of your or your family member's health information. The website URL is **myNorthernLightHealth.org** when visiting the site in the future.

For more information about navigating **myNorthernLightHealth**, view the **Navigating myNorthernLightHealth manual** found in the FAQ section.