How to setup account

After signing up for myNorthernLightHealth at your provider’s office, you will receive an email from NORTHERN LIGHT HEALTH with an invitation to join. If the e-mail does not show up in your inbox, be sure to check your spam or junk mail folders.

The invitation will provide you with an access link to myNorthernLightHealth.org along with general information about the portal.

IMPORTANT! If at any time during your portal account setup you have questions, please contact the support line, which is available to you 24 hours a day, 7 days a week, 365 days a year by calling 1-877-621-8014. The support line is managed by Cerner, our portal platform administrator.

To complete your portal account setup, follow the steps below:

STEP 1

Click on the Click Here link in the email you received.
(The email subject will be myNorthernLightHealth, and the sender will be noreply@iqhealth.com)

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Click here

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Click here to download step by step instructions on creating your account and using myNorthernLightHealth.

STEP 2 is on next page
STEP 2

Verify your identity --OR-- the identity of your family member

- Enter your or your family member’s date of birth
- Enter the answer to the security question chosen while signing up
- Check the box I agree to the Northern Light Health Terms of Use and Privacy Policy
- Click Next, Create Your Account

Answer the Security Question

By verifying your information with Northern Light Health, you help us keep our medical record information secure.

Date of birth

Month
Select

Day

Year

Enter the year as 4 digits.

Last four digits of your SSN

The answer to this security verification question may have been provided when you were invited to join.

☐ I agree to the Northern Light Health Terms of Use and Privacy Policy.

Next, Create Your Account  Cancel

STEP 3 is on next page
**STEP 3**

Complete all fields to create your Cerner Health account

- Click on the blue links to review the Terms of Use and Privacy Policy
- Check the box *I agree to the Cerner Health terms of Use and Privacy Policy*
- Click Create Account

Result: You are now logged into myNorthernLightHealth and will see some of your or your family member's health information. The website URL is myNorthernLightHealth.org when visiting the site in the future.

For more information about navigating myNorthernLightHealth, view the Navigating myNorthernLightHealth manual found in the FAQ section.